



Greenwood
Medical Centre

GREENWOOD MEDICAL NEWSLETTER

SEPTEMBER 2021

Alert Level 4 is upon us once again. It was not what we had hoped for so we are grateful for your patience and understanding in this challenging time. As before, we have had to make changes to the way we run the clinic and deliver our services. We have outlined the changes below. Please keep an eye on our website (<https://greenwoodmedical.co.nz>) as this will have the most up-to-date information.

Consultations

Our doctors are still available for consultations – all consultations will be virtual in the first instance i.e. by phone/video from the comfort of your own home. The doctor will then assess whether you need to come into the clinic and arrange this accordingly. If you are coming into the clinic, please make sure you wear a mask and sign in with the COVID tracer app or on the sign in sheet. This is now mandatory as per the government health order. We also ask you to please park on the street and come in through the front door.

No Walk-Ins – we are not accepting Walk-In Patients at Level 4 – the easiest and quickest way to book a consultation is online at [Book Online – Greenwood Medical Centre](#) . Alternatively, you can ring one of our friendly receptionists on 09 625 6173.

Covid Swabbing

We are offering Covid swabs to our enrolled patients. Please ring through to reception and a doctor or nurse will contact and advise you when to come in for the swab. The swabs will be carried out in your car at the downstairs carpark. On arrival, please ensure your car electronics are turned off to ensure you do not get a flat battery whilst awaiting a swab.

Covid Vaccinations

Online bookings for Covid vaccinations will be opened from 1st September. We will be opening limited appointments initially to ensure continued smooth running of the vaccine clinic and medical centre. More appointment slots will be opened as staffing allows.

We are only able to do one vaccination per appointment. Please call reception or book multiple slots online if you are coming as a family.

Don't forget to wear a mask when you come in for your vaccine. Please find a park on the street and do not park in the downstairs carpark.

Telephone Hours

Our receptionists can receive calls at the following times:

8am to 5.45pm Monday to Friday

9am to 3.45pm on Saturday

9am to 1.45pm on Sunday.

There is a lot of pressure on the phone system, especially first thing in the morning. Please utilise the online booking system or call late morning/early afternoon if possible.

Kia Kaha, Stay Safe.

From the Team at Greenwood Medical Centre

